

User Manual

Brick pump SUPPORT SURFACE SERIES



This instruction manual applies to all **BRICK PUMP™** series flotation mattresses.

Table of Contents

Q1. What should I do when the Power "P" LED light doesn't work?3

Q2. What if the Low Pressure "L" LED light doesn't work?4

Q3. What should I check when the Power "N" LED light doesn't work?5

Q4. What can I do if the pump doesn't work?6

Q5. How can I fix incomplete inflation (low pressure)?7

Q1. What should I do when the Power “P” LED light doesn’t work?

A:

- 1. Check that the power plug is securely inserted.**
- 2. Ensure the switch is turned to “ON.”**
- 3. If the unit still does not restart, please contact your dealer immediately.**

Q2. What if the Low Pressure “L” LED light doesn’t work?

A:

1. Verify that the inflation tubes are properly connected to the pump.

2. Make sure the tubes are straight; replace any twisted or leaking tubes.

3. Ensure the CPR valve is closed and check each cell for damage.

4. If any leaks are found, please contact local distribution.

If the issue persists, contact your dealer immediately.

Q3. What should I check when the Power “N” LED light doesn’t work?

A:

- 1. Check for power failure or inadequate inflation, following the above solutions.**
- 2. If the problem continues, please contact local distribution immediately.**

Q4. What can I do if the pump doesn't work?

A:

1. Check if the plug is firmly inserted into the outlet.

2. Turn the power switch on again.

- If the power indicator is ON but the pump still doesn't work, contact your local dealer immediately.

- If the power indicator is OFF, there may be a faulty outlet. Try connecting the power cord to a different outlet. If the power indicator remains OFF, contact a qualified electrician to check the main power supply.

Q5. How can I fix incomplete inflation (low pressure)?

A:

- 1. For a quick check, adjust the pressure to "Firm."**
- 2. Inspect the inflation tubes connected to the pump for twisting, disconnections, or leaks.**
 - Always keep the tubes straight.**
 - Replace the tubes if any leakage is detected.**