

User Manual

Mai.air SUPPORT SURFACE



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Q1. What should I do if the power indicator fails to light up?

A:

- 1. Replace the earth or hot wire fuse on the left of the pump.**
- 2. If the issue persists, please contact your distributor for assistance.**

Q2. What does it mean if the power failure indicator (yellow light) is on?

A:

- 1. Press Mute to turn off the buzzer.**
- 2. Check if the outlet supply is normal and/or if there is a mains power outage.**
- 3. Ensure the host power cord plug is secure.**

Q3. What should I do if the selector failure indicator (yellow light) is on?

A:

- 1. Press Mute to turn off the buzzer.**
- 2. Please contact your distributor for further assistance.**

Q4. What if the low pressure indicator (yellow light) is on due to an air leak at the quick connector?

A:

- 1. Press Mute to turn off the buzzer.**
- 2. Check if the black rubber oil seal from the quick connector is broken.**
- 3. Ensure the quick connector is properly connected to the main device.**
- 4. Verify that the quick connector is well connected to the tubes by the side of the mattress.**

Q5. What if the low pressure indicator (yellow light) is on due to an air leak from the tubes by the side of the mattress?

A:

- 1. Press Mute to turn off the buzzer.**
- 2. Check if the tubes are broken.**
- 3. Ensure the tubes are well connected to the mattress tubes.**

Q6. What should I check if the low pressure indicator (yellow light) is on due to an air leak from the CPR emergency valve?

A:

- 1. Press Mute to turn off the buzzer.**
- 2. Check if the CPR emergency valve is closed.**
- 3. Ensure the CPR emergency valve is connected to the tubes of the mattress.**

Q7. What if the low pressure indicator (yellow light) lights up due to an air leak from the round one-way valve?

A:

- 1. Press Mute to turn off the buzzer.**
- 2. Check if the round one-way valve is broken.**
- 3. Verify that the round one-way valve is well connected to the tubes by the side of the mattress.**

Q8. What steps should I take if the low pressure indicator (yellow light) is on due to an air leak from the cells?

A:

- 1. Press Mute to turn off the buzzer.**
- 2. Check for any leakage from the cells.**